



CITY OF HOUSTON

Library Department

Received & Inspected

MAY 21 2010

FCC Mail Room Annise D. Parker

Mayor

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Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

May 20, 2010

HALAN/IT/Houston Public Library
500 McKinney Suite 600
Houston, TX 77002-5000

Re: Request for Review per CC Docket No. 02-6

Dear Madam,

On March 24, 2010, I received the Form 486 Notification Letter from USAC citing November 15, 2009 as the Service Start Date instead of July 1, 2009. The Service Provider is AT&T.

I have been working with Eric Flock at USAC concerning our telecommunications' service for E-rate July 2009-June 2010. HALAN originally requested 44 fiber optic lines as our mode of service plus 9 T-1 lines from AT&T. Due to technical difficulties, the lines have been slower than expected switching from T-1s to fiber optic. USAC kept telling me not to do the Substitution of Service until more T-1s were switched, then not until the year was over, and then to do it in June 2010. All this time there was no mention of the Form 486. I believed that I could not submit the Form 486 for services requested that we were not receiving, i.e. fiber optic, nor for service that had not been requested, i.e. T-1s.

In March Eric asked if I'd done the Form 486. We received the FCDL in late July 2009. Again, I did not believe I could file the Form 486 for services we weren't receiving per the Form 470 and Form 471 we submitted in a timely manner. Eric then said I needed to submit the Form 486, which I did that day. He said that they could only use 120 days prior as the Service Start date, unless I appealed directly to the FCC, which I am doing.

The Form 486 was submitted late not because of neglect but misunderstanding. I have submitted the Form 486 for other services (Internet Access, etc.) for the same year ahead of the deadline.

I request that the Service Start date be changed to the correct date of July 1, 2009.

Thank you for your time and consideration.

Sincerely,

Wendy Willeford

Wendy Willeford
HALAN/IT/Houston Public Library
Wendy.willeford@cityofhouston.net
Phone: 832-393-1392
Fax: 832-393-1474

HALAN - BEN 141211
Form 470 - 653180000712821
Form 471 - 695460
SPIN - 143004662
Service Sub- 22-066782

Number of Copies rec'd 0
LIST ABCDE

Council Members: Brenda Stardig Jarvis Johnson Anne Clutterbuck Wanda Adams Mike Sullivan Al Hoang Oliver Pennington Edward Gonzalez
James G. Rodriguez Stephen C. Costello Sue Lovell Melissa Noriega C.O. "Brad" Bradford Jolanda "Jo" Jones
Controller: Ronald C. Green

Willeford, Wendy - HPL

From: Eric Flock [eflock@usac.org]
Sent: Thursday, November 19, 2009 2:12 PM
To: Leslie Fullwood; Willeford, Wendy - HPL
Cc: Stauss, Ronald - HPL
Subject: RE: service substitutions

Just to close the thread, your summary is correct. And for easy reference the following url is for our Service Substitution page which includes all of the items needed in order to process your requests:
<http://www.usac.org/sl/about/changes-corrections/service-substitutions/default.aspx>

Have a great day!

-Eric

From: Leslie Fullwood
Sent: Thursday, November 19, 2009 3:05 PM
To: Willeford, Wendy - HPL; Eric Flock
Cc: Stauss, Ronald - HPL
Subject: RE: service substitutions

Hello Wendy:

I spoke with Eric this morning. He shared with me your question was answered. Please let me know if there I can be of assistance in the future

L -

From: Willeford, Wendy - HPL [mailto:Wendy.Willeford@cityofhouston.net]
Sent: Wednesday, November 18, 2009 1:40 PM
To: Eric Flock
Cc: Stauss, Ronald - HPL; Leslie Fullwood
Subject: service substitutions

Hi Erik, thanks for talking with me while Leslie is out.

This is what I believe I heard: fill out the Service Substitution form saying that due to technical limitations we still have T-1 service instead of fiber optic.
The FRNs need to be listed with the expected dates of switchover including the cost of each T-1 and the cost of the fiber optic. USAC will figure the difference and subtract it from the total amount originally requested. For those FRNs that will not be switched over until Spring, it would be better to do a Corrective Substitution form AFTER June 30, 2010.

Is all of the above correct? Does anything need to be added - aside from whatever the form requires?

Wendy Willeford

Assistant Coordinator
Houston Area Library System
500 McKinney Suite 400
Houston, TX 77002
T: 832-393-1397
F: 832-393-1474
wendy.willeford@cityofhouston.net

Willeford, Wendy - HPL

From: Willeford, Wendy - HPL
Sent: Monday, March 15, 2010 10:30 AM
To: 'eflock@usac.org'
Cc: Stauss, Ronald - HPL
Subject: service substitution

Hi Eric, I'm getting nervous about not having done a Service Substitution for the "fiber optic that remained T-Is and are currently being switched over to fiber optic". We've rec'd the FCDL for the cost of the fiber optic ~ \$185,450. I have not done a Form 486 - should I do that prior to the Service Substitution or after? And again, you're suggesting that I not do the Service Substitution until AFTER June 30, 2010. Correct?

Thanks,

Wendy Willeford

Assistant Coordinator
Houston Area Library System
500 McKinney Suite 400
Houston, TX 77002
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wendy.willeford@cityofhouston.net

Willeford, Wendy - HPL

From: Willeford, Wendy - HPL
Sent: Monday, March 15, 2010 5:55 PM
To: 'eflock@usac.org'
Subject: RE: service substitution

Hi Eric.

I submitted the 486 a few minutes ago. I was confused and didn't think I could submit a 486 for fiber optic services if the T-1 services we were receiving weren't the ones on the 471. We asked for fiber optic and were getting T-1. You said that I'd have to go to FCC for services beyond 120 days - to whom do I write or email? Telecommunication services started 7-1-2009. I don't remember getting a notice about not having done the 486, but it's been a crazy year so far. It's the same vendor for both services.

We also ascertained that, since HALAN/HPL is doing BEAR, the Corrective Service Substitution should not be done until AFTER June 30, 2010 - correct?

Thanks,

Wendy Willeford

Assistant Coordinator
Houston Area Library System
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Thanks,

Wendy Willeford

Assistant Coordinator
Houston Area Library System
500 McKinney Suite 400

HALAN/IT		Item 21 attachment 471yr12FY09-10opte	BEN 141211	form 471 # 695460	current T-1s	cost difference	switch date
Entity #	FRN	Site Name		cost	cost		
88641	1910252	Pleasantville Branch	PLE	\$373.29	\$275.00	(\$98.29)	JAN 2010
88401	1910288	Smith Branch	SMI	\$373.29	\$275.00	(\$98.29)	
88627	1910310	Looscan Branch	LOO	\$373.29	\$550.00	\$176.71	MAY 2010
141313	1910339	Pasadena Main	PAS-MAIN	\$373.29	\$275.00	(\$98.29)	FEB 2010
88696	1910356	Mancuso Branch	MAN	\$373.29	\$275.00	(\$98.29)	
88982	1910390	Acres Homes Branch	ACR	\$373.29	\$275.00	(\$98.29)	
88456	1910409	Stanaker Branch	STA	\$373.29	\$275.00	(\$98.29)	
88501	1910427	Scenic Woods Regional	SCE	\$373.29	\$275.00	(\$98.29)	
89011	1910462	Collier Regional Branch	COL	\$373.29	\$275.00	(\$98.29)	
141211	1910481	Central - Jones	CEN	\$933.22	\$550.00	(\$383.22)	JAN 2010
16042190	1910504	Express-Discovery Green	DIS GREEN	\$373.29	\$275.00	(\$98.29)	
88668	1910593	Frank	FRA	\$373.29	\$275.00	(\$98.29)	
88743	1910607	Vinson Branch	VIN	\$373.29	\$275.00	(\$98.29)	
88915	1910637	Kendall Branch	KEN	\$373.29	\$275.00	(\$98.29)	
88413	1910655	Freed-Montrose Branch	MNT	\$373.29	\$275.00	(\$98.29)	FEB 2010
88514	1910676	Park Place Regional	PAR	\$373.29	\$275.00	(\$98.29)	
224286	1910761	Stimely-Blue Ridge	BLU	\$373.29	\$275.00	(\$98.29)	
16042188	1910792	SW Service Center	SWX	\$373.29	\$550.00	\$176.71	
88678	1910813	Walter Branch	WAL	\$373.29	\$275.00	(\$98.29)	
88865	1911098	Hennington-Alief Regional	ALI	\$373.29	\$275.00	(\$98.29)	
88893	1911123	Moody Branch	MOO	\$373.29	\$275.00	(\$98.29)	
88407	1911142	Clayton Library Center	CLA	\$373.29	\$275.00	(\$98.29)	MAY 2010
88436	1911159	Heights Branch	HEI	\$373.29	\$275.00	(\$98.29)	
88449	1911178	Carnegie Branch	CAR	\$373.29	\$550.00	\$176.71	
141270	1911193	Bellaire	BELL	\$373.29	\$275.00	(\$98.29)	
88508	1911208	Dixon Branch	DIX	\$373.29	\$275.00	(\$98.29)	
16020528	1911232	Gregory School	GREG	\$373.29	\$275.00	(\$98.29)	
88880	1911262	Bracewell Branch	BRA	\$373.29	\$275.00	(\$98.29)	
88925	1911283	Hillendahl Branch	HIL	\$373.29	\$275.00	(\$98.29)	
88670	1911310	Meyer Branch	MEY	\$373.29	\$275.00	(\$98.29)	
88769	1911331	Johnson Branch	JOH	\$373.29	\$275.00	(\$98.29)	MAY 2010
88784	1911353	Ring Branch	RIN	\$373.29	\$275.00	(\$98.29)	
88799	1911366	Jungman Branch	JUN	\$373.29	\$275.00	(\$98.29)	
88630	1911388	Lakewood Branch	LAK	\$373.29	\$275.00	(\$98.29)	
88545	1911406	Fifth Ward	FIF	\$373.29	\$275.00	(\$98.29)	
88547	1911481	Tuttle Branch	TUT	\$373.29	\$275.00	(\$98.29)	
88618	1911496	McCrane-Kashmere	KAS	\$373.29	\$275.00	(\$98.29)	
88726	1911517	Robinson-Westchase	ROB	\$373.29	\$275.00	(\$98.29)	
88391	1911537	Flores	FLO	\$373.29	\$275.00	(\$98.29)	
88471	1911549	Melcher Branch	MCH	\$373.29	\$275.00	(\$98.29)	
88565	1911562	Young Branch	YOU	\$373.29	\$275.00	(\$98.29)	
16020527	1911578	McGovern-Stella Link	STE	\$933.22	\$550.00	(\$383.22)	JAN 2010
89637	1911634	Pasadena fairmont	PAS-FAIR	\$373.29	\$275.00	(\$98.29)	
88526	1911648	Oak Forest Branch	OAK	\$373.29	\$275.00	(\$98.29)	
				\$17,544.62	\$13,475.00	(\$4,069.62)	